

QUICK TIP

Need help? We are here for you! Here a few key resources to have close at hand.

Branch Support: 972.447.5594 or BranchSupport@SupremeLending.com

IT Help Desk /Encompass Access: 972.447.5690 or ServiceDesk@SupremeLending.com

Supreme Insight Encompass Page:

The place to go to find helpful guides and job aids with the most up-to-date information.

TODAY'S TIP

Great time saving news!

Second Lien bond loans with a 0% interest rate will no longer require a quote through program finder prior to sending initial disclosures. The hard stop requiring the loan to be quoted before disclosing has been removed. The first lien must still be quoted through Program Finder and the second lien must be locked prior to closing. Any second liens with a greater than zero interest rate must still be quoted. Example of an Encompass second lien that does not need to be quoted. Must be a Second lien, must have a 0.00% interest rate and not locked.



ADDITIONAL RESOURCES:

Video Library: We have a <u>video library on Microsoft Stream</u> with several training videos to support you through the transition to Encompass Plugged-In. Click **Sign in** and log in with your usual credentials. <u>Click here for a job aid on accessing Microsoft Stream.</u>

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